
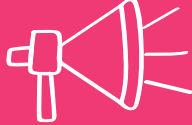


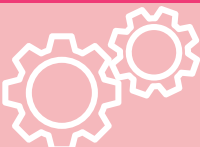






DO'S & DON'TS OF AUTISM-FRIENDLY PRACTICE IN PUBLIC SERVICES



DO'S	DON'TS
 <p>Use clean, clear and consistent communication</p>	<p>Speak fast or use slang when communicating</p>
<p>Provide predictability, routine and stability</p>	 <p>Raise your voice or become confrontational</p>
<p>Be aware of your workplace's sensory environment</p> 	<p>Impose changes without talking to autistic service users</p>
<p>Include visuals and signage - for staff and service users</p>	<p>Present limited 'either or' choices for communication</p> 
 <p>Improve accessibility through tools and technology</p>	<p>Stare or comment whenever someone is stimming or experiencing a meltdown</p>
<p>Consult the community and assess what works and what doesn't</p>	 <p>Touch the autistic person if you can avoid it</p>
<p>Understand that repetitive behaviour is used to calm nerves and reduce anxiety</p> 	<p>Make assumptions about the person's needs</p>